

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of :  
Carol Y. Devine et al. : Confirmation No.: Not Assigned  
Serial No.: Not Assigned : Group Art Unit: Not Assigned  
Filed: July 16, 2003 : Examiner: Not Assigned

For: Secure Customer Interface for Web Based Data Management

**PRELIMINARY AMENDMENT**

Commissioner for Patents  
Washington, DC 20231

Sir:

Prior to examination of the above-noted application, please amend the application as follows.

**In the Specification:**

On page 1, line 5, please insert the following:

--This application is a continuation of U.S. Patent Application 09/159,514, filed March 21, 2002, entitled "SECURE CUSTOMER INTERFACE FOR WEB BASED DATA MANAGEMENT", which also claims benefit of U.S. Provisional Patent Application U.S.S.N. 60/060,655, filed September 26, 1997, entitled "INTEGRATED CUSTOMER INTERFACE SYSTEM FOR COMMUNICATIONS MANAGEMENT" both having a common assignee and inventorship to the present application, and the above noted patent application.--.